



## PARTICIPANT FEEDBACK OF COURSE

We need your feedback to assist the company to continue to improve the effectiveness of its courses & services. Please assist us by completing this course feedback form.

This evaluation has been split into two parts; part 1 asks for feedback on the actual training sessions and part 2 asks for general feedback on the training program as a whole.

**Instructions:** please indicate how much you agree with the following statements.

**Course:** \_\_\_\_\_

**Trainer(s):** \_\_\_\_\_

**Date:** \_\_\_\_\_

Please circle the appropriate response.	Poor	Fair	Good	Very Good	Excellent	Don't know
Did UCA satisfactorily identify your specific needs before you started the course (e.g. entry requirements, literacy, numeracy, English, technology, access to workplace or any other needs)?	1	2	3	4	5	6
Did UCA provide appropriate support services during the course to satisfy your specific needs?	1	2	3	4	5	6
Did the training use up-to-date equipment, facilities and materials?	1	2	3	4	5	6
Did UCA give appropriate recognition of existing knowledge and skills?	1	2	3	4	5	6
Thinking in general about the course you are undertaking, or have undertaken, with UCA, how would you rate this course overall?	1	2	3	4	5	6
Were you provided with all of the information you needed to make the right choice about the course?	1	2	3	4	5	6
The information UCA provided gave you a clear idea of where the course might lead in terms of future career and job prospects.	1	2	3	4	5	6
Were you given a clear idea of what you could achieve by the end of the course?	1	2	3	4	5	6
Were the topics covered in the course interesting?	1	2	3	4	5	6
The topics covered in the course were sufficiently challenging for you.	1	2	3	4	5	6
The way in which you developed skill(s) through the course matches the skill(s) you were required to develop on the job.	1	2	3	4	5	6
The trainer(s) had a good knowledge of the subject they were teaching.	1	2	3	4	5	6



You were easily able to talk to your trainer(s) when required.	1	2	3	4	5	6
You feel you will be able to use what you have learned in the course on the job and in everyday life.	1	2	3	4	5	6

PART 2

**Instructions:** Please use this section to make general comments by completing the following sentences:

I decided to do the training program because...

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The best part of the training program was...

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I didn't enjoy...

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I learned...

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We can improve our Course, Support services and Operations by...

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I'd also like to say...

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